

PURVIS FOOT AND ANKLE CENTER

PATIENT'S RIGHTS AND RESPONSIBILITIES

Patient's have the right to:

- Receive humane care and treatment with respect and consideration.
- Confidentiality of your health records.
- Privacy and confidentiality when seeking or receiving care except for life threatening conditions or situations.
- Be informed of and to exercise the option to refuse to participate in any research aspect of your care without compromising access to medical care and treatment.
- Receive accurate information concerning diagnosis, treatment, risks involved and prognosis of an illness or health related condition.
- Ask for reasonable alternatives to care.
- A second professional opinion regarding one's health care and treatment.
- Participate actively in decisions regarding one's health care and treatment.
- Accessible information regarding the scope and availability of services.
- Be informed about any legal reporting requirements regarding any aspect of screening or care.
- To file complaints and appeals with impunity.
- To encourage family involvement of care.

Patient's have the responsibility to:

- Provide complete information about one's illness/problem, to enable proper evaluation and treatment.
- Ask questions so that an understanding of the condition or problem is ensured.
- Show respect to health personnel and other patients.
- Reschedule/cancel appointment so that another patient may be given that time slot.
- Pay bills in a timely manner.
- Use prescription or medical devices for oneself only.
- Inform the practitioner if one's condition worsen or an unexpected reaction occurs from a medication.